

SIGN ON FOR THE TWI PROGRAM

AND IMPROVE YOUR IN-HOUSE TRAINING

June 9, 2009 8:00 AM – 4:00 PM



TWI Certified Trainers are bringing a one day, four-course program to our workshop to improve in-house training for managers and front line supervisors. Who will benefit from this workshop? Send your employees responsible for...

- ✓ Teaching another person a job or method
- ✓ Improving a job or method
- ✓ Dealing with other employees
- ✓ Improving safety



Don't miss this opportunity to access world-class trainers to address your training needs. This workshop is broken down into the following modules:

Module I - Job Instruction (JI): Teaches supervisors how to quickly train employees to do the job correctly, safely, and conscientiously.

Module II - Job Methods (JM): Teaches supervisors how to improve the way jobs are done.

Module III - Job Relations (JR): Teaches supervisors how to build positive employee relations, increase cooperation and motivation, and effectively resolve conflicts.

Module IV - Job Safety (JS): Provides a framework for supervisors to engage employees in identifying potential hazards and eliminating them in conjunction with their training and knowledge in OSHA and EPA regulations

Presenters: Hank Czarnecki and David Hicks, TWI Institute Certified Trainers
Auburn University Outreach Facility

When: Tuesday, June 9, 2009 7:30 – 7:45 Registration
8:00 AM – 4:00 PM Program

Where: Jacksonville Lean Consortium Training Room, Suite 222
4110 Southpoint Blvd. • Jacksonville, FL 32216

Cost: \$195 Entire Session or \$75 per Module
Includes continental breakfast and refreshments

RSVP: FCMA Reservation Line (904-343-9372) or email
sherri@fcmaweb.com
"No shows" will be billed; no refunds for cancellations less than 48 hours prior to event.

Results from **Marvin Doors:** Within one year of implementation, 55% reduction in quality issues; employee satisfaction survey results up by 29% over previous year; training effectiveness audits on critical job elements showed 99.3% scored out of 100% (out of over 1,000 jobs audited)

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